

## **WARRANTY ORIGINAL EQUIPMENT**

Crafford - LaserStar Technologies warrants for a period of one (1), two (2), or three (3) years, depending on your purchase, from date of Crafford's invoice that equipment will be free from defects in materials and workmanship as determined at the date of shipment by Crafford. Please reference the equipment purchase invoice for warranty details.

A) **Limited Warranty** - After notifying Crafford's service department of a problem, at our option we will:

1. Immediately send a replacement part; or
2. Request defective part or complete machine be returned to Crafford's Service Department for our inspection and repair or replacement; or
3. Schedule a Service Technician to inspect and repair or replace defective part at buyer's facility.

B) **Not Covered Under Warranty** -

1. This warranty does not cover any damage, misuse, or abuse to any and all optical components (lens, mirrors, glass, crystal, etc.) associated with the laser system.
2. This warranty does not cover consumable parts (flash lamp, protective disk, flash lamp connectors, water filters, air filters, De-ionized water, cuffs, fuses, halogen lamps).

The machinery warranty applies to all products when used in a normal industrial environment. Any unauthorized use, misuse, neglect, modification, or use with non-Crafford approved or authorized accessories will make these warranties null and void. Under no circumstance will Crafford have any liability for loss of use or for any indirect or consequential damages. Satisfaction of this warranty, consistent with other provisions herein, will be limited to the replacement or repair or modification of, or issuance of a credit for the equipment involved, at Crafford's option, with Crafford to determine the availability of service personnel and any absorption of associated service expenses, such warranty satisfaction available only if (a) Crafford is promptly notified in writing upon discovery of an alleged defect and (b) Crafford's examination of the subject: product discloses, to its satisfaction, that any defect has not been caused by misuse, neglect, improper installation by purchaser, improper operation, improper maintenance, repair or alteration, accident, or unusual deterioration or degradation of the equipment or parts thereof due to physical environment or due to electrical or electromagnetic noise environment.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES WHETHER EXPRESSED, IMPLIED OR STATUTORY INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE and therefore excludes certifications or the like for equipment performance, use or design with respect to any standard, regulation or the like (unless and to the

extent independently approved in writing at Crafford headquarters) AND EXTENDS ONLY TO BUYER OR CUSTOMER PURCHASING DIRECTLY FROM CRAFFORD OR FROM AN AUTHORIZED RESELLER.

### **Return of Equipment**

Authority for return of equipment, whether under the Warranty Clause or otherwise, must be obtained from Crafford. Such authority shall be granted for each reasonable request. Unless such authority has been granted, shipment will be refused. To insure proper credit, all equipment must be returned directly to any Crafford office as stated below. All equipment returned should include reference to all pertinent order information for that equipment to include order, part, model, and serial numbers as well as details of the system for which the equipment was removed when appropriate. Cost of placing equipment returned for credit in a salable condition will be charged to buyer at a rate of 15% of original sale price.

Any and all transportation expenses associated with the repair or replacement of Crafford's laser machines is the sole expense of the Buyer.

### **Governing Law**

The sale and purchase of the equipment, including all terms and conditions thereof, shall be governed by the Uniform Commercial Code and laws of the State of Rhode Island.

### **Limited Liability**

IN NO EVENT WILL CRAFFORD ASSUME RESPONSIBILITY FOR OR BE LIABLE FOR (A) PENALTIES OF PENALTY CLAUSES OF ANY DESCRIPTION, OR (B) FOR CERTIFICATIONS NOT OTHERWISE SPECIFICALLY PROVIDED HEREIN AND/OR FOR INDEMNIFICATION OF BUYER OR OTHERS FOR COSTS, DAMAGES OR EXPENSES, EACH ARISING OUT OF OR RELATED TO THE EQUIPMENT OR SERVICES OF THIS ORDER, OR C) FOR INDIRECT OR CONSEQUENTIAL DAMAGES UNDER ANY CIRCUMSTANCES.

This warranty does not cover defects or damages resulting from accidents while in transit, alterations, unauthorized repairs, failure to follow proper safety and operating instructions, misuse, fire, flood, freezing temperatures, and acts of God.

### **Authorized Office:**

#### ***Crafford – LaserStar Technologies***

1 Industrial Court, P.O. Box 15155  
Riverside, Rhode Island 02915 USA  
Tel: 401-438-1500 Fax: 401-434-7260  
E-mail: **service@laserstar.net**